



New technology to improve your care

We're always looking for ways to care for you better. That's why your doctor is using a new service called Augmedix that allows them to focus more on you and your care.

During your visit today, your doctor will be using a smartphone. This device shares a secure audio/visual recording with an assistant on the doctor's care team.

The assistant manages the data entry for your doctor so that he or she can focus more attention on you.

Learn more about this service and how it will benefit you on the back of this page



How does this new service benefit me?

During a typical office visit, your doctor must enter notes and other information into a computer to update your medical record. This new service frees your doctor from data entry during your visit. This means you get more focused attention and more time to discuss your concerns with your doctor.



How does this new service work?

The service uses new technology to share a secure, encrypted audio/visual recording of your visit with your doctor's assistant. This allows the assistant to update your electronic health record and assist your doctor.



Where is the doctor's assistant located?

The assistant is located at a secure, off-site location. Similar to other medical services, the secure off-site location may be in or outside the US.



What happens to the recording that is shared with the doctor's assistant?

The audio/visual recording is encrypted and stored securely in accordance with HIPAA guidelines. We use the recording of your visit for better medical care delivery, improved medical documentation, quality assurance, and training.



Do I have a choice about whether my doctor uses the new service?

Yes. We hope that you will appreciate the benefits of the new service. If you prefer that your doctor not use the new service today, let your doctor know. Your choice will be respected and your medical care will not be affected.



What if I have other questions?

Please speak with your doctor or staff before, during, or after your visit. We are happy to provide you with any additional information you need.



